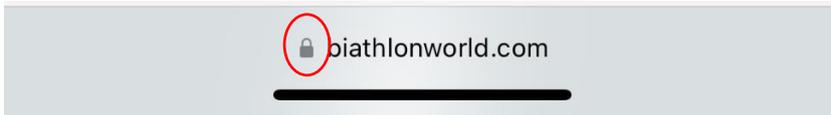


Dear National Federations,

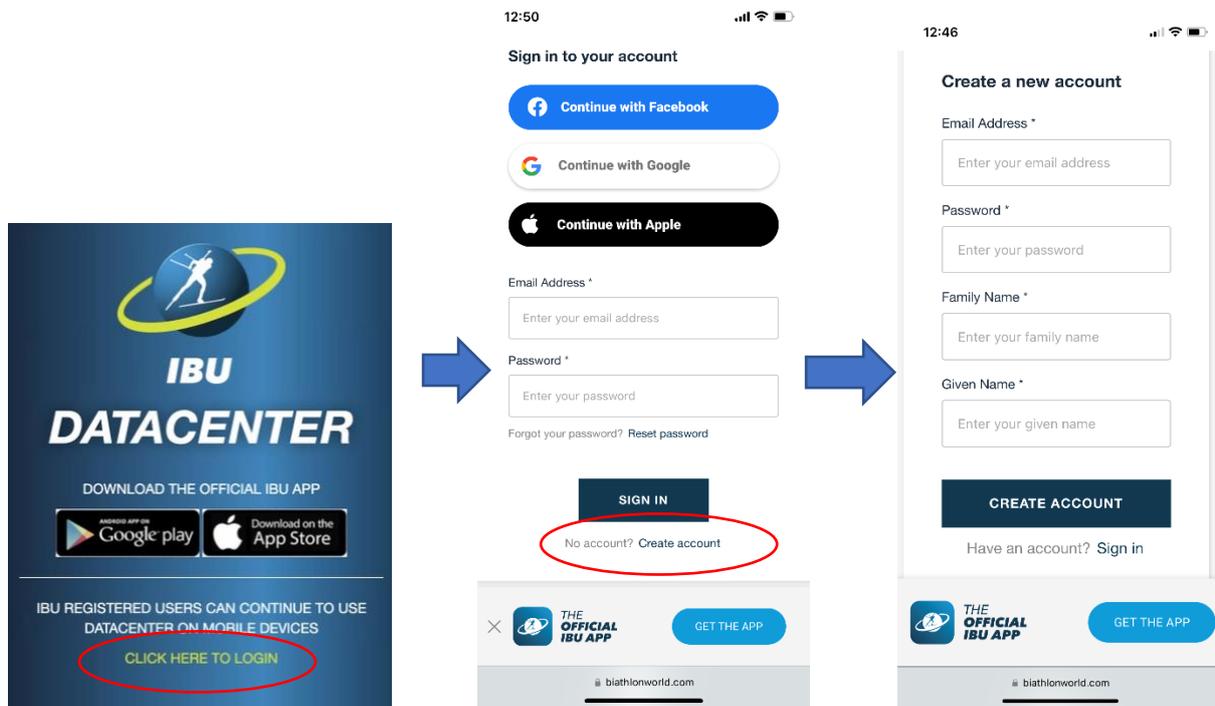
with the beginning of the season 2022/2023, the IBU Datacenter (www.biathlonresults.com) will ask for a login when you access the datacenter on a mobile device (phone/tablet). Each user must log in only **once** with an email address and password (the login is saved and doesn't need to be repeated the next times).

Before you start: you must use a secure connection internet browser. This can be identified by the https in front of the URL and the lock symbol in front of the URL on mobiles.



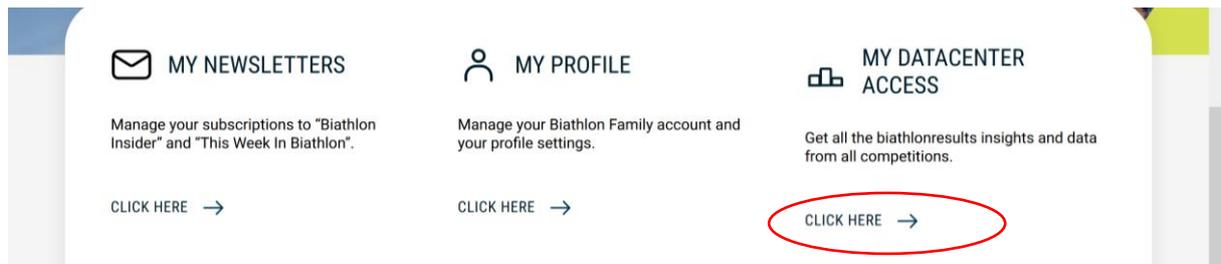
Before you start please also **empty your cache** and **delete any bookmarks/shortcuts** on your mobile phone to the datacenter. You have to create a new one after the login.

What you have to do:



After filling out the form and creating the account you will receive an email to your inbox to activate/verify your account with a code. (Please double check that you have typed in the **correct email address**).

Once this has been done you will be taken to a landing page where you can manage your biathlonworld.com user profile which you have created with the account. Here you can also sign up for IBU Newsletters.



Once logged in, you will have access to the datacenter by clicking on the arrow under datacenter access. By the way: the Official IBU App is also a good recommendation when it comes to following competitions on mobile devices!

Why has a login become a requirement:

This step is part of the IBU's digital strategy which identified the lack of knowledge about digital biathlon fans and competing platforms as a key obstacle to provide better digital services to biathlon fans. The login for the datacenter will enable direct communication with biathlon fans and thus a better promotion of our sport. Whilst this step is directed at the wider fan community, the users from the biathlon family also need to register for the datacenter. This esp. includes teams on-site at events, which might use the datacenter during competitions. They have to create a login before the season to use the datacenter on their mobile devices from now on.

If you have any questions, please contact: Christian.winkler@ibu.at